

# Questions

1. Please provide an unduplicated count of number of adults living with mental illnesses served by your agency in past fiscal year.
2. Please provide an unduplicated count of the number of adults living with serious mental illnesses served by your Mental Health Agency in the past fiscal year.
3. How does your agency define serious mental illness?
4. Please break down the number of adults living with serious mental illness served by race and ethnicity.
5. Does your agency have formal policies to ensure that adults living with serious mental illnesses and active co-occurring substance use are not refused services?
6. Does your agency promote co-occurring disorder competency among mental health providers serving adults living with serious mental illnesses?
7. Do you have a number for people living with mental illnesses who are currently institutionalized in Dupage county?
8. How many people are institutionalized in DuPage County who are eligible for community services?
9. A description of the procedures for identifying people living with mental illnesses who are currently institutionalized and who could be served in the community.
10. Specific timetables for moving qualified people living with mental illness into community based settings?
11. A description of procedures for identifying people living with mental illnesses in the community who are at risk of placement in an unnecessarily restrictive environment?
12. How do you determine if people living with mental illnesses are in the appropriate housing?
13. Do you have a housing plan?
14. Currently what evidence based practices are you using?
15. ACT?

16. Supported employment?
17. Integrated Dual Diagnosis Treatment?
18. Illness management and recovery?
19. Family psychoeducation?
20. PSH?
21. Housing First?
22. Jail diversion?
23. Reentry programs for prisoners?
24. ICCD Certified Clubhouses?
25. Consumer run programs?
26. How many meet fidelity?
27. How often do you test for fidelity?
28. How do you test for fidelity?
29. Do you have plans for implementing additional evidence based practices?
30. Number of people served in each evidenced based practice?
31. Do you use the NAMI program Family-to-Family?
32. Do you use NAMI Peer-to-Peer or Wrap?
33. Do you use NAMI Provider Education Training?
34. Do you have consumer and family teams monitoring programs?
35. Are they authorized to make to conduct unscheduled visits?
36. How do you use family members in the recovery process?
37. How do you employ consumers?
38. Are you moving toward a consumer and family driven model?
39. Do Consumer and family members serve on your board of directors and other advisory boards?
40. Did consumer and family members participate in your strategic planning process?
41. How are you implementing the President's New Freedom Commissions recommendations?
42. Do you have a comprehensive cultural competency plan?
43. Do you promote training in cultural competency?
44. Do you have a comprehensive recovery planning?
45. Do you have a transformation plan?

46. What are the most pressing problems facing your organization with respect to people living with mental illnesses?
47. Please state briefly any areas of innovation or particular strength you have demonstrated in solving a mental health problem.